

Stall Holder Terms and Conditions

1 Stall Operation

1.1 Allocated stall area

Stallholders will confine their operations to within their allocated stall site. This is the area occupied by the stall and is no wider than 3 meters unless otherwise agreed by SDF. Stallholders will need to provide their own tables, shade or weatherproof covering. Marquees must have leg weights available to use on hard surfaces or in windy conditions. All marquees must be of high commercial standard, with fire retardant material.

1.2 Continuous Trading

The stallholder must keep their stall open for uninterrupted trading until 8.00pm unless all products are sold out. The stallholder may then only leave the Festival market with permission of the SDF.

1.3 Product on Offer

Stall holders agree to provide the products listed in their application. Product ranges may not be substituted or changed without permission of the SDF. SDF reserves the right to withdraw its' invitation to any stallholder who does not comply with the criteria.

1.4 Acceptance of Stall holder Applications is at the discretion of the SDF and we aim to have a mix of food and produce offerings to excite our visitors and meet their demand.

1.5 Site Access for Stall holders

All stall holders will have access to the site from 6.00am on the Festival day, which is Sunday 21st July 2019. All vehicles will need to be removed from the Festival site and parked in the designated Traders Car Park by 11.00am. No vehicle access to the Festival site will be allowed until 9.00pm on Festival Day.

2. Attendances.

The success of the Festival requires a commitment by all involved. The SDF Team will support you through online promotion and exposing your presence to tens of thousands of potential customers. Should your circumstances change, and you are unable to attend, please advise us ASAP. The damage caused by 'no shows' is significant and a vibrant festival has a full complement of stalls and a wide range of products on offer.

3. Sustainability & Waste Disposal.

3.1 Sustainability Information should be readily available to customers at each market about the produce and production methods of your business. We encourage you to use as little packaging as possible and to use recyclable packaging wherever possible within health department provisions.

3.1 Waste Disposal

All stallholders must remove and dispose from the Festival site all refuse and litter at and around the stall generated as a result of trading during the Festival. Council or SDF rubbish bins are ONLY provided for public use. Waste water from a stall must be disposed of in drains and NOT on grassed stall sites.

All oil products must be taken away in an appropriate seal container or drum.

4. Packing Up.

Stallholders must pack up the stall in an orderly and quiet manner and leave the stall site in the condition that it was prior to the stall being erected on Festival day.

5. Council Directions.

The stallholder must obey the lawful directions of any municipal council officer charged with the responsibility of overseeing the local laws pertaining to health and other regulations.

6. Alcohol

Stallholders must not consume alcohol during attendance at the Festival.

7. Food & Beverage Sale.

If selling food or beverages, the stallholder must:-

7.1. Strictly observe all requirements under the Public Health Act and local council by- laws concerning the preparation, storage, display and sale of food and beverages.

7.2 Ensure that all food complies with all safety regulations having obtained all relevant permits from the proper authorities.

7.3 All products for sale must be clearly priced by the use of display cards, or on product packaging.

7.4 If stallholders use scales they should be tested and certified.

7.5 Ensure you have a copy of your FSP and Food Registration with you at all times at the Festival.

Health officers may ask to sight these documents during the event.

8. Dangerous Goods and Compressed Gasses.

Stallholders shall at all times: -

Keep no more than 1 litre of flammable liquid in an approved container - Keep more than two cylinders of LP gas not exceeding 25 litres - Secure any cylinder of inert gas therein placed to prevent dislodgement.

9. Inspection.

The stall may be inspected at any time by an authorised Council Environmental Health Officer or SDF Safety Officer to ensure compliance with legislative requirements. The officer should not be impeded by the stallholder in carrying out their duties.

10. Conditions of Operation.

These Conditions of Operation may be changed at any time by SDF.

11. Indemnity

The stallholder must indemnify SDF against all claims, demands, liabilities, losses, damages, costs and expenses incurred in respect of any injury or damage sustained by any person resulting from or arising out of the stallholder's use of the stall in the course of the Festival.

12. Insurances.

Where food and beverages are to be sold at the stall, the stallholder must in respect of their use of the stall effect and keep effected for each and every stall a Public Liability Insurance in the sum of not less than £5,000,000 in the form of a Standard Risk Policy covering the stallholder bearing an endorsement agreeing to extend the indemnity under the said policy so far as not already covered to include claims arising out of the indemnity contained in these terms and conditions provided that if there be no standard public risk policy then a Public Liability Insurance in the form commonly used shall be sufficient for the purposes of these terms and conditions.

13. Stallholder Conduct.

13.1 Stallholders and assistants are required to maintain the highest standards of stall/product presentation, personal appearance, customer service and relations.

13.2 Stallholders must wear appropriate clothing including a name badge to ensure customer confidence, and the fulfilling of food hygiene standards.

13.3 Stallholders must refrain from smoking anywhere within the Festival site.

13.4 Stallholders must not place any goods beyond one metre distance from the front of the stall without prior consent of SDF nor cause obstruction to other stallholders or the general public.

13.5 Loud and intrusive selling techniques will not be permitted. Stallholders are not to use any public address system, or other practices which may cause annoyance to other stallholders and customers.

13.6 No raffles or games of chance shall be permitted without the written permission of SDF

13.7 No political propaganda or rising of any petitions etc. will be allowed on any stall or other part of the Festival.